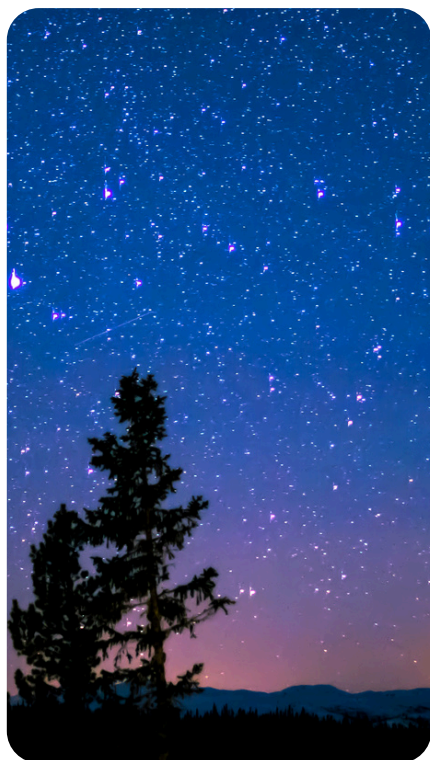# DreamHost

Media Kit 2025

DreamHost overview

Origin

DreamHost was originally founded in 1997 as New Dream Network, and its founders (Josh Jones, Sage Weil, Michael Rodriguez, and Dallas Kashuba) were still undergraduates at Harvey Mudd College in Claremont, California. Since then, the company name has changed to DreamHost, and currently hosts over a million websites worldwide.

> ## Noble Cause
> We help people own their digital presence.

Innovation

Vision Statement

People have the freedom to choose how their digital content is shared.

Mission Statement

Provide personalized guidance to businesses to help them attract, captivate, and grow customers online by using our full suite of web and marketing tools, curated roadmaps, and intelligent analytics.

Our Core Values

We're passionate people. We eat, sleep, and live this stuff.

Embrace Open Source

DreamHost leverages and contributes to open source technology, believing it enables growth and accountability, benefiting everyone.

Speak Hacker

At DreamHost we like to ask questions and then figure out the answers because we enjoy finding creative solutions through a combination of free thinking, free speech, and, of course, free software. Simply put, we speak hacker.

Practice Shameless Honesty

At DreamHost, we value transparency and honesty with each other and our customers to build trust, mutual respect, and if we've had enough wine, love.

Give Everyone a Voice

DreamHost values diverse perspectives and collaboration at all levels, empowering employees to influence decisions and fostering a sense of value.

Empower People

We empower employees to give customers the tools and services they need to achieve their dreams online.

Practice Flexibility

With a full spectrum of hosting services, our flexibility and culture enable us to bend into all sorts of uncomfortable positions to serve customers and our employees better!

Be Irreverent and Fun

FART! Clearly, we don't take ourselves too seriously - you won't find any corporate double-speak here! We keep it fun and informative, but you might get an off-the-wall comment every now and then!

Provide Superhero Service

DreamHost maximizes value and customer service by providing affordable data storage and bandwidth, supported by 24/7 tech support and state-of-the-art data centers. We hire exceptional individuals, empowering them to make better decisions and deliver top-tier service. We invest significantly in employee development to enhance their knowledge and skills.

More on DreamHost

DreamHost is a premier Managed WordPress hosting provider, giving over 400,000 small businesses, developers, and content creators the tools they need to own their digital presence. Powered by an experienced team of web professionals located worldwide, DreamHost is committed to helping its customers find success on the Open Web with dedicated support resources and top-tier talent.

Learn more

337
Number of TOTAL full-time Team Members Worldwide

03
Data Centers
Oregon and Virginia (U.S.), a European hub in Amsterdam

> "
> We believe in a world where people have the freedom to choose how their digital content is shared, and we foster their success by providing an open web platform of choice.

Co-Founders & Current Board Members

Michael Rodriguez

Michael brings senior leadership experience as the founder and CEO of DreamHost. Before founding DreamHost in 1996 with a group of close friends, he started his career as a programmer for a local business. After meeting classmates who became his business partners at DreamHost in the mid-90s, he has spent over two decades growing DreamHost into a leader in software and product development whose output includes a managed application platform that helps customers leverage open source software such as WordPress.

Dallas Kashuba

Dallas Kashuba co-founded DreamHost in 1997 and has worn many hats at the company, always with an eye open toward emerging web technologies. Kashuba has dedicated most of his time to making sure DreamHost stays committed to its democratic principles and open source foundations. Early in his career he worked with a company called BoxTop doing design, programming, and hosting for big name websites. Dallas' professional experience, affinity for facial piercings, and lack of appreciation for personal space have helped create a company where people don't let egos get in the way. Kashuba holds a degree in Computer Science from Harvey Mudd College in Claremont, California.

Sage Weil

Sage built much of DreamHost's early infrastructure during and after his time as an undergraduate at Harvey Mudd College in Claremont, California. Pursuing his interest in large-scale storage, Weil worked toward his PhD at the University of Santa Cruz where he developed Ceph - the open source storage platform designed to gracefully store petabytes of data across thousands of servers. Serving as chief technologist at Inktank, Ceph's professional services arm, Weil later joined RedHat when Inktank was sold to RedHat in 2014 for $175M.

Executive Leadership Team

Kris Bernard
Vice President, Strategy

Ralph Castro
Vice President, Product

Brett Dunst
Vice President,
Corporate Communications

Chris Ghazarian
Chief Operating Office and
General Counsel

Ty Lampella
Chief Marketing Officer

Patrick Lane
Senior Vice President,
Infrastructure

Damian Nowak
Vice President, Software Development

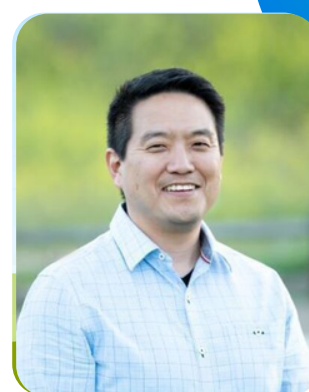**Calvin Schneider**
Chief Customer and Data Officer

Andrea Silas
Vice President, Technical Support

Jenni Skarsten
Program Director

Edward Wesley
Vice President, People

Ho Yu
Vice President, Finance

Identity and Branding

Logos & Brand Assets

Download and use DreamHost high-resolution logos, in SVG and PNG formats.

Download Here

DreamHost brand guidelines

The website dreamhost.design serves as DreamHost's official brand identity and design resource hub. It provides comprehensive guidelines to ensure consistency across all visual and communication materials associated with the DreamHost brand.

Know More

Take a peek inside DreamHost

Let Your Dreams Take Flight with DreamHost

A motivating look at how DreamHost empowers users to turn ideas into reality with reliable, easy-to-use hosting.

DreamHost Culture

An inside peek at DreamHost's fun, inclusive, and collaborative work culture driven by creativity and passion.

DreamHost Technology

Showcases the open-source tech and powerful infrastructure behind DreamHost's fast, secure, and scalable services.
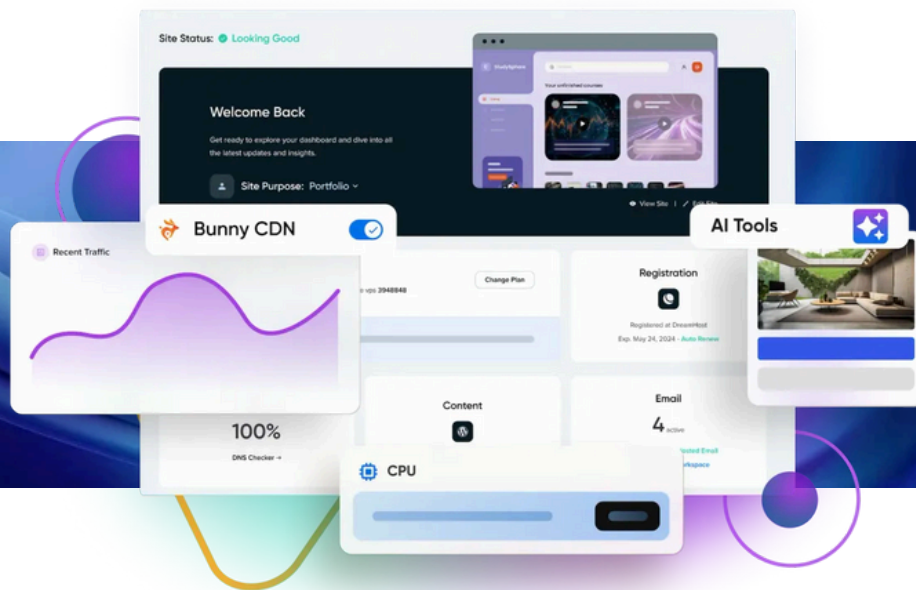
Know More

DreamHost Core Values

Outlines DreamHost's commitment to transparency, user empowerment, open-source, and internet freedom.

Know More

DreamHost Panel: Smarter Website Management

Zero Resource Sharing, Zero Compromises — Upgrade Your Business to a Managed Dedicated Server for Unmatched Speed and Total Control.

Built for You, Designed for Simplicity

Say goodbye to clunky, outdated dashboards. The DreamHost Panel, a homegrown system, is sleek, user-friendly, and packed with tools to help you succeed.

Know More

1.5 million+ websites

DreamHost proudly hosts over 1.5 million websites, WordPress blogs and applications for designers, developers, small businesses, and more.

DreamHost Product Details and Features

DreamHost provides a full spectrum of services to help businesses grow

DreamHost Domains

Straightforward domain pricing, 400+ TLDs as unique as your business.

Learn more

.online

.shop

Managed WordPress

Specifically designed for WordPress — high-performance and hassle-free so you can focus on building your business.

Know More

Shared Hosting

Great for multiple websites, including WordPress.

Know More

VPS Hosting

Boost site performance and reliability with dedicated resources and a scalable, flexible platform.
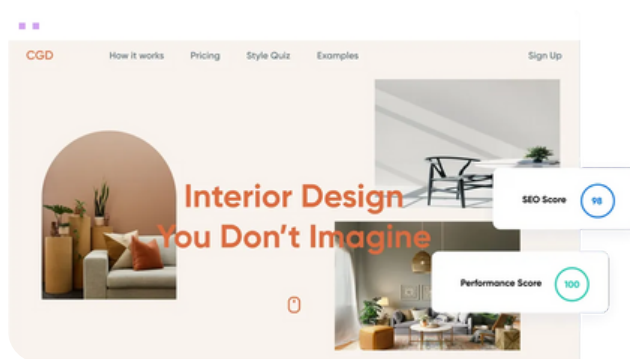
Know More

Over 400k+ happy customers

Since 1997, our customer count has grown to over 400,000 spanning throughout more than 100 countries.

Dedicated Hosting

Fully-Managed dedicated server hosting, professional hosting at an affordable price.

Know More

Cloud Computing & Object Storage

Design your server to meet your unique needs - we won't limit you or hold you back.

Know More

Supercharge Your Business with AI Business Suite (including AI Business Advisor, Business Plan Generator, and more)

Use the DreamHost AI Business Suite, an advanced chatbot powered by OpenAI's latest GPT-4o model, to receive expert advice and actionable insights tailored to your unique business needs based on the information you provide.

Know More

DreamShield

Don't let website security issues put your business at risk.

DreamShield automatically scans your website, detects and blocks malware, and alerts you when something is wrong.

Know More

Web Pros At Your Service

Tap into our experience powering millions of websites for over 20 years. You've got big dreams – we can help you get there, fast.

Know More

100% Uptime Guaranteed & Wait Time Zero Initiative

DreamHost provides a 100% Uptime Guarantee, compensating customers with service credits for any unplanned downtime. Their "Wait Time Zero" initiative ensures rapid support response times, with email responses within an hour and live chat within a minute to most customers, while maintaining over 90% customer satisfaction. This demonstrates their strong commitment to reliability and exceptional service.

Awards and In the News

DreamHost Wins Gold Stevie® Award in 2025 Stevie Awards for Sales & Customer Service

We're proud to report that DreamHost was the only tech company in 2025 to take home the prestigious Gold award for Front Line-Customer Service Team of the Year!

Read More

DreamHost Strikes Gold for Customer Service at the 2025 Globee® Awards for Excellence!

DreamHost has won Gold for Achievement in Customer Service Excellence at the 12th Annual 2025 Globee® Awards for Excellence!

Read More

Comparably's Best Company Culture (Small & Midsize Companies)

Based on employee feedback, DreamHost was recognized for fostering a positive and engaging workplace culture.

Read More

Partnership with bunny.net

In December 2024, DreamHost launched a partnership with content delivery network provider bunny.net. This collaboration is designed to enhance the speed and reliability of DreamHost's Managed WordPress hosting services by integrating bunny.net's CDN capabilities.

Read More

DreamHost Joins i2Coalition's Secure Hosting Alliance

In February 2025, DreamHost became a member of the i2Coalition-led Secure Hosting Alliance. This group aims to establish industry standards and safeguards to support users on the Open Web. DreamHost's involvement underscores its commitment to enhancing customer trust and developing robust service delivery standards.

Read More

Opening of First International Data Center

In February 2025, DreamHost announced the opening of its first international data center in Amsterdam, Netherlands. This facility aims to offer improved speed, reliability, and choice for customers worldwide, reflecting DreamHost's commitment to global expansion.

Read More

Customer Testimonials

★★★★★

Best in the business!

I have had just about every host you can think of in the last 25 years of building websites and these guys got it nailed! Tech support has been very good! Every site issue I have had has been resolved in usually a single visit. Love these folks and wouldn't even think of hosting my sites and my customers sites anywhere else!

- Steve Fuller

★★★★★

20 years with DreamHost

I've used MANY different host providers with my clients, But personally I've stuck with Dreamhost for 20 years. As someone who's been a web-designer for 20 years, I know my way around... but every now and then I get hit with a problem that has me wracking my brains. When, I contact DreamHost Support, I know they're on my side and take me through the steps of trouble shooting. Yet again they've helped me solve another mysterious problem with an outdated database collation on a 20 year old website that was not obvious in the least. They stuck with me, listened to me, and helped me suss it out. I literally always suggest dreamhost to all of my clients every time.

- Jayel Draco

★ Trustpilot

Our customers say
Excellent

4.7 out of 5 based on 7,167 reviews

★★★★★

Frequently Asked Questions

What is Web Hosting?

Web hosting allows businesses, organizations, and individuals to make their websites or apps visible on the internet. Whether they're using a dedicated server, or sharing resources, every website is hosted on a server. The only way for a website to be visible on the internet is if it's hosted by a web hosting service provider, also known as a web host. In order to find a website, you type the domain name (or URL) into your browser. Your computer will then connect to the server where the website is hosted, and the webpage is delivered onto your screen.

What Are the Different Types of Web Hosting Products DreamHost Offers?

DreamHost offers several different types of hosting plans that work for all website hosting needs.

Managed WordPress Hosting (DreamPress)

DreamPress is DreamHost's managed WordPress hosting. It's a high-performance hosting with premium built-in caching, staging, on-demand backups with one-click restore, and priority access to our WordPress support team.

Shared vs. Managed WordPress Hosting

Unlike shared hosting, the resources included with managed WordPress hosting are only for your website so you won't encounter performance issues when another website uses up the limited resources on the shared server. In addition, the server for managed WordPress hosting is specifically optimized for WordPress, ensuring better site performance.

"Championing Open Web

We exist to support and fight for something known as the "open web." It's at risk of fading away and being replaced by predominantly proprietary closed platforms like Apple's App Store and Google's Play Store. Imagine if your phone had no web browser and everything you could do was through apps. That would be a terrible situation. Fortunately, open web platforms are still very healthy and powerful today, and it's a great time to build web apps!

Dallas Kashuba, Co-Founder of DreamHost

"Understanding Our Customers

DreamHost has lasted nearly 30 years for one reason: we understand our customers better than anyone. We don't just know what they need. We know why they create, why they build, and what drives them to show up every day. That's what sets us apart in a sea of commodity hosting providers. We're not just powering websites. We're helping people pursue something bigger.

Chris Ghazarian, Chief Operating Officer and General Counsel, DreamHost

Additional Resources

DreamHost News

Stay up to date with DreamHost products, upcoming events, and much more.

Read More

Social Media Links

English Socials

 𝕏 @DreamHost

 ⬤ @DreamHost

 f DreamHost

 in DreamHost

 ▶ @DreamHost

Spanish Socials

 𝕏 @DreamHost_ES

 ⬤ @DreamHost_es

 f DreamHost

 in DreamHost

 💬 @DreamHost

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Journalists and media professionals - reach out to connect with us and receive press releases and updates directly to your inbox!

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